

Introduction and Scope

This policy ensures that there is openness and clarity relating to CSW's rationale for subcontracting delivered by third party organisations / individuals under subcontract to CSW Group Ltd (CSW) for Education, Skills & Funding Agency (ESFA) contracts funded by the European Social Fund (ESF). It is in addition to our Supply Chain Selection, Preparation and Management – ESFA ESF Contracts 2020/21 and Subcontract Management Fees and Charging Policy.

CSW's delivery model is to act as lead partner (prime contractor) for the delivery of these contracts. Whilst we may undertake some limited delivery on some contracts (e.g. CEIAG and pre-employment) we substantively work with sub-contractor delivery partners to fulfil the requirements of these contracts.

CSW recognises that it retains full accountability for the delivery of contracts, and this cannot be assigned to subcontractors. Roles and responsibilities for CSW and our subcontractors are clearly defined from the outset of the partnership. All subcontractors are required to agree and sign a contract prior to delivering services for CSW.

Subcontracting Rationale

CSW's rationale for subcontracted delivery is to ensure a high-quality, high performing, compliant and consistent service, thereby enhancing the opportunities available to learners. This includes providing access to niche or expert provision which can include, but is not limited to, provision specifically for learners who share a protected characteristic.

Subcontractors will deliver to their local communities, using their local knowledge to benefit customers wanting to engage in learning or work and improving the geographical access for learners.

If, during contract delivery, we need to procure additional services, we will be compliant with ESFA's procurement processes ensuring a fair & transparent subcontractor identification & selection process, aligned with Merlin principles, to develop our supply chains.

CSW seek to improve the quality of teaching and learning through; monitoring outcomes, learner exit interviews / customer satisfaction surveys, observing delivery, providing regular feedback, providing subcontractor access to relevant online training, and through best practice delivery subcontractor forums.

Communication and Review

This policy is discussed with potential subcontractors as part of the tendering process.

This policy will be reviewed annually in October and may be amended in accordance with the issue of new ESFA ESF Funding Guidance if required. The policy owner is CSW's Operational & Development Director.

The policy is published on CSW's website www.cswgroup.co.uk

Approved:



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Position: CEO
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